



INTEGRATED

BT-SA
INTELLECTUAL INFRASTRUCTURE



ICT INFRASTRUCTURE SOLUTIONS



MAINTENANCE AND SERVICE FOR FINANCIAL INSTITUTION

It takes an infrastructure specialist who understands the client's needs, growth potential and company culture to make the cut as a service provider in the financial world. It is an honour to be responsible for the day-to-day performance of the ICT infrastructure of a world-class business banking service in South Africa since 2015.

MEETING THE CLIENT'S STANDARDS

BT-SA had first established a relationship with the financial institution in 2015 when they were commissioned to design and build the main server and UPS room.

The project involved an end-to-end ICT solution that included

- cold and hot aisle precision cooling
- fire detection and suppression
- UPS units
- environmental monitoring
- data network cabling
- raised flooring

As a second phase, BT-SA installed access control throughout the building, CCTV and visitor management systems that also includes an internal boom system.



EVOLVEMENT AND INVOLVEMENT

According to SANS regulations all fire systems should be serviced every 3 months. BT-SA offered the client a customised Service Level Agreement on the maintenance and upgrade of the entire ICT infrastructure.

The 3 year renewable contract includes

- 24/7 call desk services
- live environmental monitoring system
- monthly performance report
- generators and diesel supply
- all electrical work required

As part of their ongoing commitment, BT-SA ensures that their client stays on trend with the latest ICT technology through regular testing and upgrades.

VALUE ADDED ASSET FINANCING

BT-SA's Infrastructure Asset Financing as a value added solution allows clients to undergo major upgrades and installations without influencing their cash-flow.

BT-SA is a **Level 1 B-BBEE** end-to-end ICT infrastructure solutions partner with a national footprint in southern Africa.

Our extensive service portfolio includes design, integration and management services for government and private sector, big or small.

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